

2023 Ambulance and Accessible Van Annual Summary

Dr. Nahid Maroof Ambulance

Vehicle number 10, License plate 87968101

Driver: Menachem Stern



Service Assets

12 fully equipped ambulances

8 accessible vans

19 full time trained ambulance drivers (all certified EMT's or paramedics)

10 part time/volunteer ambulance drivers

Division Teams

Department Director- Yisrael Tairi

Security Officer – Yaakov Chaknezer

Technical Administration – Danny Caplan

Office Manager – Rivky Zayit

Transport Team Coordinator – Gitty Hoffman

4 Receptionists

Ambulance and Accessible Van fleet - 2023 Summary

38,077 mobility impaired patient transports

161 cities, towns, villages serviced

173 average transports each day

865 average transports each week

3,721 average transports each month

Dr. Nahid Maroof Ambulance - 736 transports in 2023

Vehicle base: Bnei Brak, travelled to 52 different cities and moshavim and was deeply involved in the war relief efforts in the first three months of the war



2023 Ambulance and Accessible Van Annual Summary

Dr. Nahid Maroof Ambulance

Vehicle number 10, License plate 87968101

Driver: Menachem Stern



Changes in 2023

4 ambulances taken off the road:

2 ambulances - sold and replaced by 2 new ones donated by ambulance sponsors

1 ambulance - nationalized for the war effort by the IDF, replaced by a sponsored ambulance

1 ambulance - permanently stationed at the Rishon Lezion Hospital heliport to serve war casualties, replaced by a sponsored ambulance

5 new accessible vans - added to our fleet

1 new refrigerated transport truck - in memory of Sara Farajun

New sponsored ambulances and accessible vans inaugurated in 2023

Dedicated in memory of

- Sara Farajun a”h
- JJ Greenberg z”l
- Zelig and Suzy Wengrowsky z”l
- Yaakov and Shulamith Yentel z”l

In honor of

- Michael Zuk
- Canadian Friends.

Thank you to you and to all our sponsors and supporters for making our vital services possible!

The first three quarters of the year

The first three quarters of 2023 were marked by supreme dedication by our transport team to ensure the safety and comfort of every mobility impaired passenger that we transported. As Avi Chaleh, one of our drivers testified about himself and his team mates:

“We are not ‘just’ ambulance drivers. The populations we are caring for are people who are in pain, who are suffering and who are limited in their mobility. “They endure so many difficult health challenges and frustration, and everything that goes along with serious - many times prolonged - illness.

“Each one of us drivers is also a social worker, psychologist, father and mother combined and friend. We need to tap in to deep reserves of patience, good spirits, understanding and compassion to be with each one of our passengers wherever we meet them emotionally, with empathy and warmth.

“When I come home at the end of my 11 hour work day, I am physically exhausted, but I am fortified from knowing that I have done good to many people, as we accompany them on their difficult journey.”

2023 Ambulance and Accessible Van Annual Summary

Dr. Nahid Maroof Ambulance

Vehicle number 10, License plate 87968101

Driver: Menachem Stern



Iron Swords War

Right from the start of the war, our ambulance fleet was there collaborating with the IDF, Home Front Guard, police, hospitals and local municipalities. For three weeks we had 6 ambulances evacuating bodies from the massacre site to the Shura forensic base for identification. And then for another month we had 2 ambulances transport about 16 bodies a day to cemeteries for burial. The volume of the first weeks of the war of casualties and funerals and the extensive complex work of identifying the dead was beyond anything that anyone had ever foreseen.

Our vehicles were also busy transporting food, medications and supplies to the war zones for distribution in hospitals to patient companions and family, to medical staff and to soldiers on their way to the front.

Other war related transports included transport of wounded soldiers and civilians from hospitals to funerals and tombstone unveiling of their loved ones, friends, family and combat buddies, who were killed. And from the start of the war we were and still are transporting war evacuees to appropriate accommodations and medical care. (Three months into the war there still are 130,000 war evacuees who have no home to go back to...)

All in all, 19% of transports done in the last three months of the year were directly war related.

81% of the transports were to serve mobility impaired people who needed to access vital medical care - including many passengers who were wounded in the war, war evacuees and populations with special needs.

